

**WEST AREA COMMITTEE**  
**Monday, 29 January 2024 at 7pm**

Chair: Cllr Nagus Narenthira  
Vice-Chair: Cllr Earnest Ambe

**ISSUES FOR CONSIDERATION**

**Issues** must be submitted to Governance Service by **10am on the tenth working day before the meeting** and **Petitions** must be submitted to Governance Service on the **seventh working day before the meeting**.

	<b>Issue Raised</b>	<b>Response</b>
1.	<p><b>Issue: Free bulky waste collection coverage on Council website</b> Resident: Mr Levy Ward: Childs Hill</p> <p>When viewing the Council's bulky waste collection pages, it is easy to overlook the free collection options. The possibility of free collection of items is only mentioned below the price list and booking form link for council collections, and then the wording can give the impression that it only applies to items that are still good-to-use. Only after following a link and scrolling right down does one discover that Clearabee offer free collection of all waste large electrical items from residents.</p> <p>In all the other four north London boroughs that have the same tie-in with Clearabee, either the option of free collection of large waste electrical items is made more prominent on the respective webpages, or (Waltham Forest) collection by Clearabee is the only option given.</p> <p>About 10 years ago the Council held a research evening with a number of invited residents as to how to improve its website, and one learning point I recall being implemented soon after was to draw attention to options for free collection of items prominently ABOVE the price list for bulky waste collection and booking form link.</p>	<p>(i) This has been addressed, a quick link to free reuse options section is available at the top of the page. Page is structured this way to ensure easy navigation, more information on other options are on relevant webpages which have signposting from this page.</p> <p>(ii) We have contacted them to ask permission to promote their services.</p> <p>(iii) We have added links to Barnet Furniture Centre on the "Reuse and Recycle electrical items" web page</p> <p>(iv) The web link has been updated</p> <p>(v) The condition accepted is briefly reflected as set out on the respective organisations' website, and signposting used on Barnet pages as more details are provided on the organisations' websites. It is the organisation's discretion as to the condition items are accepted in.</p>

Issue Raised	Response
<p>Additionally the information on other free collection options is incomplete.</p> <p>If residents don't realise they have a free collection option, it is more likely that items will variously be stolen from front gardens, flytipped and raided for parts. With fridges and freezers this results in illegal release of propellants which can be significant greenhouse gases and harm the ozone layer.</p> <p>On social media I have found many residents are unaware of the Clearabee option, and even one who was aware hadn't been able to find the link.</p> <p><b>What would I like the council to do?</b></p> <p>(i) On the bulky waste collection homepage, mention that there are free collection options for large electrical items and quality furniture prominently above the price list for bulky waste collection and the link to the booking form.</p> <p>(ii) Include links to British Heart Foundation and Sue Ryder which also collect furniture in a resellable state in the area.</p> <p>(iii) Above the link for Clearabee wherever that appears, mention prominently that where still in working order, some large electrical items are collected for re-use/resale by respective organisations. Barnet Furniture Centre and British Heart Foundation, at least, do.</p> <p>(iv) Correct broken link for The Loop at Grahame Park and note that they may collect from elsewhere in the borough (they have told me this though their webpage is ambiguous).</p> <p>(v) Mention prominently that Barnet Furniture Centre and The Loop take some items that need a little restoration, as well as in a resellable state.</p>	<p>(vi) Options for large items are promoted as part of recycling and waste services in Barnet</p>

Issue Raised	Response
<p>(vi) Conduct a promotional exercise for these options such as via Barnet First and a leaflet</p>	
<p><b>Issue: Recurring road flooding points</b>  Resident: Mr Levy  Ward: Childs Hill</p> <p>The council has been devising a considerable programme of flood alleviation, yet one recurring issue well-known to local residents and road users is the flooding of the A41 especially northbound, at the low point close to Marble Drive. This results especially from upwelling of surface water from the Marble Drive area, I have been advised by Officers. This strongly drives road congestion for miles around when it occurs. There are other flood-prone roads in the Area likely to result in considerable congestion when affected e.g. Mill Hill Broadway, Cricklewood Lane by station. The A41 flooding has largely resulted from development of low-lying land around Marble Drive, so the potential impact of Brent Cross Town on nearby roads is concerning.</p> <p><b>2. What would I like the council to do?</b></p> <ol style="list-style-type: none"> <li>1. Set out what plans and/or funding possibilities there are to remedy the problem of upwelling of surface water onto the A41 from nearby development.</li> <li>2. Set out what is planned, or already in place if applicable, to prevent Brent Cross Town causing something similar on the A406 or other nearby roads.</li> <li>3. In advance of anticipated heavy rain events, issue warnings to avoid the road journeys most likely to be impacted, including travelling N or NW via the A41 or nearby routes parallel to the flood-prone point.</li> </ol>	<p>The A41 Watford Way falls within the responsibility of TFL. The Highways Department has forwarded the issue on to TFL for comment on this matter.</p>

Issue Raised	Response
<p data-bbox="129 272 1108 341"><b>Issue: Large recurring storm water pond near Holiday Inn, Brent Cross</b></p> <p data-bbox="129 347 392 416">Resident: Mr Levy Ward: Childs Hill</p> <p data-bbox="129 456 1200 675">3. A large storm water pond often growing to around 20-40 m<sup>2</sup> frequently appears at the junction of Tempelhof Avenue and Tilling Road and seems to be present for much of the year. It even shows in the current Street View from the Give Way mark of Tempelhof Avenue. Presumably 1-2 gullies are getting run-off from a larger than average catchment with nowhere to else to go. It is a nuisance and potential hazard for cycles.</p> <p data-bbox="129 715 680 746"><b>What would I like the Council to do?</b></p> <p data-bbox="129 786 1200 855">Ensure pooling at this spot occurs far less frequently, whether via more frequent routine gully clearances or whatever is necessary.</p>	<p data-bbox="1220 272 2134 379">LBB Highways are aware of the ongoing problems with water ponding at this location. Several attempts have been made to clean the gullies, which have proved unsuccessful.</p> <p data-bbox="1220 419 2134 563">We have discussed this matter with Thames Water, and LBB are now carrying out drainage improvement works as part of a highway scheme to remedy this problem, commencing on 22 January 2024.</p>

Contact: Pakeezah Rahman [pakeezah.rahman@barnet.gov.uk](mailto:pakeezah.rahman@barnet.gov.uk) 020 8359 6452

Future meeting dates of the West Area Committee:

Date of meeting	Location
25 March 2024	Hendon Town Hall
24 June 2024	Hendon Town Hall